

## Single Outcome Agreement



- Manage your SOA, Corporate Plans and Service Plans effectively and in one place
- Removal of bureaucracy required to manage performance, streamlining the process
- Comprehensive, timely reporting allowing informed decisions to be made quickly
- Unique single view of performance, programmes and projects and their interrelationships

### COUNCIL PERFORMANCE

Monitor the performance of your council against KPIs. View trends and traffic lights, easily identifying areas of concern and respond quickly

### CORPORATE PLANS

Programme manage your Corporate Plan, linking initiatives to KPIs and the SOA. Project management tools ensure everything runs smoothly.

### NATIONAL OUTCOMES

Link your initiatives and local outcomes to National Outcomes, simply tracking your progress on achievement.

### Managing your Single Outcome Agreement

The Single Outcome Agreement (SOA) puts critical focus on the quality of the Scottish Councils delivery of plans and services. SOA guidance states that local performance systems “**should be supported by appropriate and robust systems for governance, scrutiny and performance management**”.

Additionally, it is necessary for a ‘golden thread’ to run from the high level outcomes in the SOA through to the underlying planning, delivery and performance systems of all partners.

ProjectVision, a web-based performance, programme and project management system, addresses these challenges by providing you with a single system to manage and measure the performance of your Single Outcome Agreement, Corporate Plans and Service Plans.

Its unique functionality allows you to create the ‘golden thread’ from SOA to Corporate Plans to Service Plans to Key Performance Indicators.

### Monitoring Performance

ProjectVision’s performance management module allows you to measure the council’s performance allowing you to quickly and easily identify issues and react accordingly, thus minimising their impact.

KPI management will measure and monitor your business metrics including the Statutory Performance Indicators, providing automatic roll up, RAG status, trending and graphing. Benchmarking allows performance to be compared against other Scottish Councils.

A scorecard collates KPI information and displays it in a simple view, providing key decision makers with visibility of overall performance and any issues that may occur in the organisation.

“Covers Project and Performance Management in one system – easier for users”

Fiona Easton  
Corporate Risk & Programme Manager  
Perth and Kinross Council

## SERVICE PLANS

Manage your Service Plans, ensuring they are delivered on time. Link them to your Corporate Plan and SOA for complete progress visibility.

## PROGRAMME MANAGEMENT

Manage your SOA and Corporate Plan as programmes. RAG reporting provides easy status updates. Manage risks across the entire Council.

## SIMPLE USER INTERFACE

ProjectVision's user interface was designed with renowned usability experts. This means that user uptake will be swift, providing a rapid return on investment.

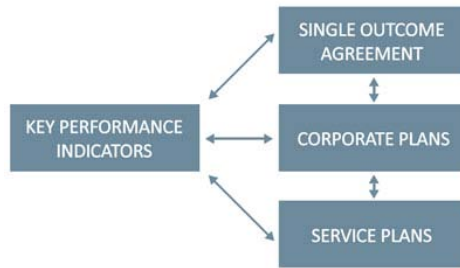
## FIND OUT MORE

To find out more about how we can help you manage your SOA please contact us.

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## Managing SOA and Corporate Plans

ProjectVision offers more than just performance management with action tasks; it provides you with a programme management approach to controlling the SOA, Corporate Plans and Service Plans.

At its core is a highly functional enterprise programme and project management system providing you with ultimate control over, and visibility of your council's plans and initiatives.

Fully functional Gantt Chart and Work Breakdown Structures make for simple project task planning and management whilst risk and issue tracking ensures that projects run smoothly. RAG reporting, project timesheets and financial interfaces ensure that project costs are controlled.

## ProjectVision provides you with...

- Visibility of local contributions to National Performance Framework – saving time over individually reviewing projects and initiatives
- Integrated SPI's with broader public performance reporting satisfying elected representatives and Audit Scotland
- Simple management of Corporate and Health and Safety Risk Registers supporting "Priorities and Risk Framework" removing the need for multiple, disparate files and documents
- Full management of priorities and objectives within SOA ensuring compliance with Audit Scotland's requirements
- Integrated performance management of the SOA and Local priorities and objectives removing the need for multiple systems, saving you cost
- Full visibility of the SOA to all relevant stakeholders thus no longer generating different reports for different users which is very time-consuming
- Easy setup and user adoption allowing you to easily meet the first SOA reporting requirement by September 2009
- Simple user interface means a significant reduction in time and effort required by service areas to update their KPIs and SOA contribution

"ProjectVision removes the bureaucracy and administration for performance reporting"

Michelle Cochlan  
Strategic Planning and  
Improvement Team Leader  
Perth and Kinross Council

Your organisation's project methodology can be implemented and project scope statements and documentation can be controlled. ProjectVision completely supports Prince2 methodology.

## Linking it all together

ProjectVision's key strength lies in the ability to pull together performance, programmes and projects in one easy to understand and use application.

Linking projects to programmes to key performance indicators allows you to understand exactly which projects and programmes are driving particular outcomes and how their performance is affecting them.

Dashboards and reporting provide all the information you require to make fast, informed decisions and identify potential issues quickly, taking effective and appropriate actions.